



## Staff Report

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**Honorable Mayor and Members of the Hermosa Beach City Council  
Regular Meeting of July 10, 2018**

**APPROVAL OF IT CONTRACT WITH PROSUM  
TECHNOLOGY SERVICES FOR ONGOING NETWORK  
AND INFORMATION TECHNOLOGY SUPPORT, NETWORK  
OPERATING CENTER SERVICES, AND FOR SECURITY  
TOOLS/THREAT DETECTION**

(Finance Director Viki Copeland)

**Recommended Action:**

It is recommended that City Council approve a one year contract with Prosum Technology Services for ongoing network and information technology (IT) support in the amount of \$156,465, \$9,500 for Network Operating Center Services (NOS) and \$12,000 for Security Tools/Threat Detection.

**Background:**

At the Public Hearing for the Adoption of the 2018-19 Budget on June 12, 2018, City Council discussed a need to test the market on a periodic basis for functions that have been outsourced, such as IT services. Funds were included for these services with budget adoption.

On October 13, 2016, an item was considered by the City Council regarding issuance of RFP's for contracted (outsourced) services. City Council directed staff to provide an annual performance review of these services on an annual basis with budget adoption when the contracts are submitted for approval. Staff has indicated satisfaction with contracted services with the 2017-18 and 2018-19 Preliminary Budgets.

**Analysis:**

Considering that a change in the IT contract would have organization-wide ramifications, including Public Safety, it would be helpful for the new City Manager to complete an assessment of operations prior to submission of a timeline for testing the market.

For 2018-19, the base contract includes a 3% CPI increase and new service includes \$9,500 for 24/7/365 Network Monitoring, Alerting and \$12,000 for Security Tools, Threat Detection.

**Respectfully Submitted by:** Viki Copeland, Finance Director

**Approved:** John Jalili, Interim City Manager