

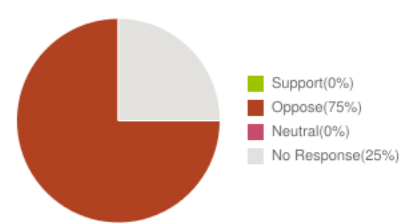
City Council Hybrid Meeting (Closed Session - 5:00 PM and Open Session - 6:00 PM)
05-10-22 17:00

Agenda Name	Comments	Support	Oppose	Neutral
b. REPORT 22-0299 CONSIDERATION OF PROPOSALS REGARDING THE EXTENSION OF AGREEMENTS BETWEEN THE CITY OF HERMOSA BEACH AND ARAKELIAN ENTERPRISES, INC (DBA ATHENS SERVICES) FOR SOLID WASTE MANAGEMENT SERVICES AND STREET SWEEPING AND CLEANING SERVICES (Environmental Programs Manager Douglas Krauss)	8	0	6	0

Sentiments for All Agenda Items

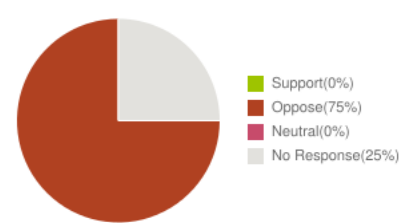
The following graphs display sentiments for comments that have location data. Only locations of users who have commented will be shown.

Overall Sentiment



Agenda Item: eComments for b. REPORT 22-0299 CONSIDERATION OF PROPOSALS REGARDING THE EXTENSION OF AGREEMENTS BETWEEN THE CITY OF HERMOSA BEACH AND ARAKELIAN ENTERPRISES, INC (DBA ATHENS SERVICES) FOR SOLID WASTE MANAGEMENT SERVICES AND STREET SWEEPING AND CLEANING SERVICES (Environmental Programs Manager Douglas Krauss)

Overall Sentiment



Ryan Krueger
Location: 90254, Hermosa Beach
Submitted At: 2:25pm 05-10-22

Do not renew any contract or give concessions until they respond to customer complaints. They continue to backup their trucks and sweeper on the Strand from Herondo to 2nd Street each morning before 8:00 am. Citizens have written about this annoyance and Athens has continued to ignore the residents. Our City Manager has refused to give Athens any push back and when contacted by citizens, Athens is unsympathetic claiming that

they have the legal right to do this. I am certain the problem could be resolved if the Council required them to do it.

Dean francois

Location:

Submitted At: 2:01pm 05-10-22

This city council should not renew the Athens contract.

I am well aware, even more so than ever after knocking door-to-door in my recent city council campaign, there have been numerous complaints from many about the services of Athens and the city does not have a system to track nor the ability to correct the complaints. This is a serious problem and should not be tolerated anymore. I assured residents that this should be addressed at renewal time and a complaint tracking system be implemented at their expense.

We should have a new request for proposal, and go out to bid and ensure that a new contract has incentives and penalties for correcting / not correcting problems, as most municipalities do. The expense of going out for a bid can be reimbursed to the city by the winning bidder.

My own experience is that one gets nowhere when they call Athens and again there is not much help from the city. It is also rather disturbing that we have not migrated towards modern vehicles that can accommodate our needs including quieter Electric vehicles.

There are a number of complaints that people have. Too many to list. The most common include: 1) street sweepers not being able to turn around at the end of streets such as The Strand, They go in reverse with strong Backup noise early in the morning. 2) Many loud noises very early in the morning hours. 3) other complaints of noise pollution 4) dumpsters overflowing, 5) not providing dumpster capacity, forcing garbage piling up illegally outside of the dumpsters. 6) dumpsters left in the street blocking traffic, interfering with line of sight problems and safety in our streets.

These problems are not new to the city. However, the city has no documentation of the amount or complexity of the problems. The same problems have been addressed by myself and others the last time this contract was up for renewal and nothing was done. The problems were not addressed at all and the contract was renewed. We are now today in the same place.

Please take action to correct this inequity and give us citizens the service we deserve. Thank

Robert Aronoff

Location: 90254, Hermosa Beach

Submitted At: 1:25pm 05-10-22

Athens should not get any further contract extensions or concessions until it stops backing up its trucks and sweeper on the Strand from Hernando to 2nd Street each morning before 8:00am, or anytime. Citizens have written the past about this annoyance and Athens has continued to ignore the residents. They could easily turn their vehicles around at Hernando and at several spots all the way to 2nd Street. Our City Manager has refused to give Athens any push back and when contacted by citizens Athens is unsympathetic claiming that they have the legal right to do this. I am certain the problem could be solved if the Council required them to do it. Athens' predecessor was able to accomplish the task without disturbing all the residents on the Strand.

Howard L

Location:

Submitted At: 11:55am 05-10-22

Council,

This is an additional supplemental to the one I submitted earlier. The RFP should also include the consideration of "SINGLE STREAM" as the prior bidders had even indicated was more practical. Athens at the time indicated they sorted all the trash whether recycled or otherwise. Having three sets of ULTRA NOISY, DANGEROUS, PAVEMENT DESTROYING, POLLUTING, ENERGY WASTING trash trucks going down all the 30+ miles of streets in this town every week is technologically ridiculous in 2022. The Trash Companies should be the ones sorting every ounce of trash. Time to move into the 21st Century and end this nonsensical way of handling Trash.

BOTTOM LINE, RFP IS THE ONLY REAL OPTION WITH THIS ITEM.

test test

Location:

Submitted At: 12:26am 05-10-22

test test

Dan Woodside

Location: 90254, Hermosa Beach

Submitted At: 5:04pm 05-09-22

Athens needs to be held accountable for their terrible customer service and entitled attitudes. A city contract is not a license to be rude. Time to fix this.

Kevin Schmitz

Location: 90254, Hermosa Beach

Submitted At: 11:46pm 05-08-22

I've lived on the Strand for 12 years and I'm fed up with Athens.

Athens does not provide any recycling bins on the beach as their predecessor did. 90% of beach trash can be recycled but e everything is going to landfills.

Athens should not get any further contract extensions or concessions until it stops backing up its trucks and sweeper on the Strand from Hernando to 2nd Street each morning before 8:00am, or anytime. Citizens have written the past about this annoyance and Athens has continued to ignore the residents. They could easily turn their vehicles around at Hernando and at several spots all the way to 2nd Street. Our City Manager has refused to give Athens any push back and when contacted by citizens Athens is unsympathetic claiming that the have the legal right to do this. I am certain the problem could be solved if the Council required them to do it. Athens' predecessor was able to accomplish the task without disturbing all the residents on the Strand.

Robert Aronoff

Location:

Submitted At: 1:28pm 05-08-22

Athens response to customer complaints is horrible. They have a bad attitude and their contract should not be renewed.

From: [Howard Fishman](#)
To: [Myra Maravilla](#)
Cc: [City Clerk](#)
Subject: Supplemental to Athens Trash Contract
Date: Tuesday, May 10, 2022 12:17:37 PM

Dear City Clerk

Appreciate adding this to the above staff report. Thanks

Please conduct an RFP for trash services and not simply hand over this lucrative contract to Athens Trash.

I was on the City Council when this contract was awarded to Athens. Both Jeff Duclos and myself visited and analyzed every competing trash hauler proposal to ensure residents and businesses would receive the best pricing and quality service.

It was only through this RFP process that we were able to do this. Further, there is no cost to conduct this RFP.

Transparency and competition is crucial to getting the best trash deal possible for our community

Howard Fishman
1133 7th Place
Hermosa Beach CA 90254
310 422-1101

Council, RE: Municipal Matters Item-B (Athen's Contract / RFP) May 10, 2022

With all due respect kindly do not get sucked into not placing this lucrative (Presently Athens) trash contract out to bid via a real RFP (Request For Proposal) process.. Nothing will preclude Athens from putting in a bid, along with other companies.

The cost for the RFP process will be borne by the winning bidder if the RFP process is set up correctly.

You have today; no one in city who has the expertise to negotiate with the professionals of Athens who negotiate routinely with many bureaucrats and politicians in many cities.

When Athens received this contract there were three very good bids. Also the City Councilmembers at that time all took their time to do their due diligence and didn't turn it completely over to city bureaucrats, who don't even live in the city, to do the nuts and bolts of real negotiating and gathering of information. There were also real Public Hearings, many, not the kind of sham Public Hearings that are the hallmark of today's Hermosa Beach City Council and City Manager Suja Lowenthal and as instituted the past 4 awful years. Your Council is the absolute worst in that regard.

DO NOT COMPARE HERMOSA BEACH TRASH RATES with other cities!. Hermosa Beach has many small units in a very compact area. The other cities have larger properties with greater trash output per property and with many other situations that make them more expensive to haul trash from per residential unit or business. DON'T USE THE TIRED SMOKE AND MIRRORS and MONKEY SEE MONKEY DO ANALYSIS. THIS IS NOT SANTA MONICA, LONG BEACH.

I can see already that what is written in this staff report is little more than convoluted gobbled-gook

This matter should be placed out with a real RFP, so why in Hell is anything else even proposed? WHY? You should get at least four solid bids and then and only then know what the true new contract should be, especially after having real public hearings and doing your own real non-lazy due diligence in representing your constituents. Stop giving away the residents and businesses interests with these insider/slider bureaucrat negotiated bids. People are wondering more and more if Hermosa Beach is turning into a Bell, California?

If you on the City Council are too lazy to work on the proposals, i.e., go out to the trash companies that give bids, to see their operations, learn what's going on, as the prior councils have done, than you should get off the council. You've met the enemy. It's you and your own laziness. You're not serving the people. You're only grifting, and acting important, while fooling no one.

Stop with taking the lazy-ass, easy course. And while you're at it, on your other matters item / future agenda items, direct that the more-than-lucrative Million-Dollar-Plus per

year City Attorney Services Contract billings are to also be placed out to bid via a real RFP process. There is much, much, much for way, way, way too long a far-to-cozy relationship with your for 28-years never-rebid City Attorney Services and all the newbies Michael Jenkins has been morphing into the city to perhaps take over the no-bid operation as he perhaps retires before he's as ancient as I. With three attorneys still sitting on the City Council itself (and that's 3 too many) Cozy is perhaps an understatement.

These are my views as one who is tired of seeing this present anti-transparency Hermosa city council becoming lazier and lazier and with your City Manager, Suja Lowenthal, apparently being the laziest of all, perhaps also spending too much city time picking out her next outfit at Nordstrom's to wear to a meeting, now that she may feel obligated to appear at some in person again. How you on the City Council can be so lazy at such young ages (except for perhaps Mary being older) is beyond me. Also if you have too much outside work to do, than that's another reason to get off the Council, and use what extra time you have for your family rather than pretending to serve Hermosa Beach.

YOU SHOULD NOT BE ON THE HERMOSA BEACH CITY COUNCIL if you don't have the time to do the job right. And you should not be City Manager grifting \$330 Thousand or more in pay and benefits if you are not working a 40 hour PLUS week for the city doing real work, not just sitting up in a luxury home in RPV making like you are doing city work.

Thank You,
Howard L.