



CSAC EIA IS NOW

PRISM

Public Risk Innovation,
Solutions, and Management

Menu of Services & Partner Programs

Covering all spectrums of risk since 1979.

For more information, contact:
Member Services Department
916.850.7300
MemberServices@csac-eia.org

Claims

GL - General Liability Members only;
WC - Workers' Compensation Members only

Catastrophic Claims Management (WC) - When a catastrophic claim occurs, services are available to allow members access to claims professionals whose expertise is managing the claim.

Claims Audits - Contracted independent claims auditors review claims in accordance with PRISM's Claims Standards, helping increase Third Party Administrator (TPA) performance. ●

Claims Index Reporting - Members of the General Liability and Workers' Compensation programs have access to PRISM's contracted rates to cover all index reporting and inquiries. ●

Injury Reporting and Triage Services (WC) - Round the clock access to a first call/first reporting system that provides medical-needs triage at the time of injury, and assistance with completing first report documents. ◇

Investigative Services (WC) - Full-service investigation services include AOE/COE investigations, surveillance, field and background investigations, and SIU/fraud services. ◇

Managed Care Consulting (WC) - PRISM members receive preferential rates for optimize managed care programs through restructuring existing programs and, if needed or required, a competitive bid or RFP process. ◇

Medical Provider Network (MPN) (WC) - PRISM's proprietary MPN provides employer control over the injured worker's medical care throughout the life of the claim. ◇

Medical Transportation & Language Services (WC) - Fully credentialed drivers and interpreters, proprietary referral management software, and a triple confirmation guarantee. ◇

Medicare Reporting - Receive Center for Medicare/Medicaid query and reporting services to help aid against the potential significant penalties assessed for failure to comply with the Medicare Secondary Payer Act. ◇

Rehabilitation Care (WC) - Sub-acute & post-acute rehabilitation services for people of all ages with medically complex injuries and illnesses. ◇

Return-to-Work Program (WC) - Pre-identified temporary work assignments help employers return employees to work, increasing employee satisfaction and decreasing claim costs. ◇

Structured Settlements - PRISM works with several brokers specializing in resolving complicated Workers' Compensation and General Liability claims via annuities by providing expert assistance with structured settlements.

Subrogation Recovery (GL) - Recover claims dollars from losses caused by the negligent act of a third-party. ◇

Third Party Administrator (TPA) RFP Assistance - PRISM staff in both the Workers' Compensation and Liability Departments are available to help with drafting and reviewing a Request for Proposal, and interviewing. ●

SYMBOL/DEFINITION		
● Included	◇ Negotiated Rate	□ Hybrid Prices

Risk Control

Background Check Services - Preferred pricing and value-added packages for Employee Background Screening needs of PRISM members. ◇

Checkpoint System - Electronically log check-in points with timestamps to provide documented proof of completed routes. Can also be used for safety inspections and patrols in both corrections and non-corrections environments. ◇

CPR Training Resource - High quality CPR, First Aid, and AED training that members can conveniently coordinate through a single point of contact. ◇

Cyber Security Services - Broad suite of state-of-the-art cyber security services, from the initial Risk Assessment, to Virtual Chief Information Security Officers, Vulnerability Scans, and Managed Security Services. ◇

Drug & Alcohol Testing Consortium - In-network pricing for drug and alcohol tests for DOT/Non-DOT regulated drivers, including access to Medical Review Officers and Substance Abuse Professionals. ◇

Employer Pull Notice (EPN) Program - Proactively monitor employee driving records using a DMV approved EPN agent with just a few clicks. ●

Fire Apparatus Inspection Software - Created to simplify routine maintenance inspections of fire apparatus and equipment checks via a mobile application, making inspections on-the-go, easy and convenient. ◇

Incident Reporting System - A comprehensive, anonymous incident reporting platform available exclusively for PRISM members. ◇

Law Enforcement Body-Worn Cameras - Access to turn-key body-worn cameras, software, and secure, unlimited cloud services and storage, which include everything your agency needs to get up and running. ◇

Law Enforcement Wellness Program NEW! - Build a Fit-for-Life Wellness Culture emphasizing a Culture First, Individual Second strategy by developing policies and programs to infuse strategic anchors at work. ◇

Physical Abilities Testing - Members can test an applicant's ability to bend, push, pull, and carry loads to determine if an applicant can meet the physical demands required for the essential functions of their prospective job. ◇

Protective Footwear - Protective, slip-resistant outsoles with patented tread pattern, designed to channel liquids away from the sole. Materials meet the American Society for Testing and Materials (ASTM) F-2413-11 Standard. ◇

Safety Data Sheet (SDS) Management - Efficiently customize and automate SDS libraries across your entire organization and access a comprehensive database of SDS documents to assist in library creation. ◇

Safe School Ambassadors (SSA) - Empower natural student leaders with non-violent communication and intervention skills to create safer environments within the school community. ◇

Soft Tissue Injury Prevention - Help employees reduce sprains, strains, and repetitive motion injuries, which is a crucial component of an integrated occupational health and safety strategy. ◇

Workforce Management Software NEW! - Designed for our fire, law enforcement, EMS members, this software lets administrators coordinate schedules and oversee employee hours. ◇

Workplace Wellness Program - A comprehensive employee wellness program that infuses 6 strategic anchors throughout the workplace. ◇

Risk Management

Actuarial Analyses Subsidy - An annual actuarial subsidy of up to \$2k helps offset the cost of actuarial studies for members of the: Excess Workers' Compensation, General Liability 1 & 2, and Medical Malpractice Program 1. ◇

Certificates of Insurance Management - An online certificate of insurance tracking and management system to obtain and record proper evidence of insurance coverage from each organization with whom the members contract. ◇

Crisis Incident Counseling (CIC) Services (WC) - Members have access to CIC Services for employees following an unexpected work-related death of a co-worker at the workplace. ●

Crisis Incident Management (CIM) Services - Pre-and post-crisis incident services include webinars, situation assessment, media consulting, communications and message management. PRISM members in the following programs have access to a CIM Policy that will provide up to \$50k in services for an accepted claim: EWC, GL1, GL2, Property and Medical Malpractice. □

Enterprise Risk Consultants (ERC) - This vetted group of risk managers, claims, risk control, finance, IT and HR professionals are available to assist members with special assignments or staff transitions. Each Consultant has undergone a comprehensive application and background check. ◇

Legal Advice Services - PRISM's General Counsel, Steve Underwood, Esq. is available for consultation on a variety of legal matters, such as: contracts, Brown Act, Public Records Act, litigated matters, and other general governmental issues. ●

Property Schedule Maintenance - Property members access property schedules, vendor certificate tracking, and request certificates of insurance via an online portal called AlliantConnect. ●

Real Property Program Appraisal Services - Alliant Insurance Services will provide property appraisal services to members of the Property Program. [See Policy Statement Regarding Appraisal Services.](#) □

Risk Management Mentor Program (RMMP) NEW! - Provides the opportunity to find a Mentor/ Mentee and share knowledge, coaching, and insights in the area of risk management. ●

Risk Management Practitioner Certificate Program - A series of 5, one-day in-person training sessions has been developed in partnership with CPS HR Consulting and is specifically designed for risk management assistants, workers' compensation specialists, and human resource staff responsible for practical, cost-effective risk management. ◇

School Liability Handbook: Student Activities & Employment Issues - A comprehensive handbook including 5 modules: 1: School Activities and the Law, 2. Protecting and Supervising Students, 3. Additional Risk Management Concerns, 4. Employment Issues for School Districts, and 5. Forms and Templates; created in coordination with Lozano Smith. ●

Strategic Planning Facilitation Services - PRISM staff can conduct a JPA's Strategic Planning Session, providing guidance and consultation before, during and after your session. ◇

Risk Management Subsidy - Voluntary subsidy for PRISM members who participate in a major program. Funds can be used for any expense related to the areas of Risk Control and Risk Management (such as PRISM Partner Programs), except for payment of premiums.

Training & Resources

Classroom, On-site, & Regional Training Opportunities - Instructor-led training in a variety of formats, including classroom-style, on-site, and regional seminars held state-wide on various risk management topics. ●

Communication Resources - Valuable information to keep you informed and aid you in making important risk management decisions for your organization. ●

- [Blog](#)
- [COVID-19](#)
- [EssentialLink](#)
- [Education Connection](#)
- [News](#)
- [PRISM Risk Control Trainings](#)
- [PRISM Member Message Board](#)

Contract Review Services - Offered by Alliant Insurance Services in conjunction with the [Insurance Requirements in Contracts \(IRIC\) Manual](#) to assist members with questions related to professional service providers, tenants, contractors and vendor contracts. ●

Direct Consultation - Our experienced team of risk control specialists are familiar with regulatory requirements by Cal/OSHA and can help identify your agency's risks and provide customized, cost-efficient solutions. ●

EAGLE Awards - (Exemplary Achievement in Government Leadership and Enrichment) Awards Program recognizes members for excellence in risk management, promoting an atmosphere to encourage members to strive for excellence and innovation.

Labor Law/Employment Practices Services - Legal consultation provided by the Eyres Law Group on a variety of topics including; the interactive process, performance management, and reasonable accommodations. ●

Learning Management System (LMS) - An online learning management system by TargetSolutions allows members access to an extensive catalog of web based training sessions for risk management as well as everyday business needs such as Microsoft Suite products. ●

PRISMtv - Member-exclusive, 24/7 access to hundreds of webcasts and training on-demand. Webcasts available in 7 different channels: ●

- [Educators](#)
- [EPL & Liability](#)
- [Health & Benefits](#)
- [News & Administration](#)
- [Risk Control](#)
- [Risk Management](#)
- [Workers' Compensation](#)

Risk Assessment Tool - The online self-assessment identifies gaps in risk management and provides reports with links to PRISM online resources. ●

Streaming Library - Online repository of safety and training videos. ●

Toolbox - A compendium of resources developed specifically for PRISM members, and covers over 100+ areas of risk management, including: ●

- [Best Practices Library](#)
- [Drug & Alcohol Clearinghouse Guide](#)
- [Employment Practices Manuals*](#)
- [Essential Job Duties*](#)
- [Information Sheets](#)
- [Job Safety Analyses*](#)
- [Risk Simplified](#)
- [Safety Talks: A Tailgate/ Toolbox Resource*](#) (nearly 300 topics)
- [School Liability Handbook: Student Activities & Employment Issues*](#)
- [Utilizing GIS for Road Maintenance](#)

* = A password is required to access this resource.
Please contact the [Risk Control Department](#) for assistance.

CLAIMS SERVICES BY PROGRAM

Program	General Liability 1	General Liability 2	EIA/Health/Dental	Medical Malpractice	Property	Primary Workers' Compensation	Excess Workers' Compensation	MR OCIP
Catastrophic Claims Management						◇	◇	
Claims Audits	●	●				●	●	
Claims Index Reporting	●	●				●	●	
Injury Reporting and Triage						◇	◇	
Investigative Services						◇	◇	
Managed Care Consulting						●	◇	
Medical Provider Network						◇	◇	
Medical Transportation & Language Services						◇	◇	
Medicare Reporting						●	◇	
Rehabilitation Care						◇	◇	
Return-to-Work Program						◇	◇	
Structured Settlements	◇	◇				◇	◇	
Subrogation Recovery	◇	◇						
TPA RFP Assistance	●	●				●	●	

SYMBOL/DEFINITION		
● Included	◇ Negotiated Rate	□ Hybrid Prices

*PRISM offers a wide array of coverage programs.
For a complete listing, check out our website below.*

RISK CONTROL SERVICES BY PROGRAM

Program	General Liability 1	General Liability 2	EIA/Health/Dental	Medical Malpractice	Property	Primary Workers' Compensation	Excess Workers' Compensation	MR OCIP
Background Check Services	◇	◇	◇	◇	◇	◇	◇	◇
Checkpoint System	◇	◇	◇	◇	◇	◇	◇	◇
CPR Training Resource	◇	◇	◇	◇	◇	◇	◇	◇
Cyber Security Services	◇	◇	◇	◇	◇	◇	◇	◇
Drug & Alcohol Testing Consortium	◇	◇	◇	◇	◇	◇	◇	◇
EPN Program	●	●	●	●	●	●	●	●
Fire Apparatus Inspection Software	◇	◇	◇	◇	◇	◇	◇	◇
Incident Reporting	◇	◇	◇	◇	◇	◇	◇	◇
Law Enforcement BWC	◇	◇	◇	◇	◇	◇	◇	◇
Law Enforcement Wellness	◇	◇	◇	◇	◇	◇	◇	◇
Physical Abilities Testing	◇	◇	◇	◇	◇	◇	◇	◇
Protective Footwear	◇	◇	◇	◇	◇	◇	◇	◇
Safety Data Sheet (SDS) Management	◇	◇	◇	◇	◇	◇	◇	◇
Safe School Ambassadors	◇	◇	◇	◇	◇	◇	◇	◇
Soft Tissue Injury Prevention	◇	◇	◇	◇	◇	◇	◇	◇
Workforce Management Software	◇	◇	◇	◇	◇	◇	◇	◇
Workplace Wellness	◇	◇	◇	◇	◇	◇	◇	◇

RISK MANAGEMENT SERVICES BY PROGRAM

Program	General Liability 1	General Liability 2	EIA/Health/Dental	Medical Malpractice	Property	Primary Workers' Compensation	Excess Workers' Compensation	MR OCIP
Actuarial Analyses Subsidy	●	●		● Med Mal 1 members only			●	
Certificates of Insurance Management	◇	◇	◇	◇	◇	◇	◇	◇
Crisis Incident Counseling Services						●	●	
Crisis Incident Management Services	□	□	□	□	□	□	□	□
Enterprise Risk Consultants	◇	◇	◇	◇	◇	◇	◇	◇
Legal Advice Services	●	●	●	●	●	●	●	●
Property Schedule Maintenance					●			
Real Property Program Appraisal Services					□			
Risk Management Mentor Program	●	●	●	●	●	●	●	●
Risk Management Practitioner Certificate Program	◇	◇	◇	◇	◇	◇	◇	◇
School Liability Handbook	●	●	●	●	●	●	●	●
Strategic Planning Facilitation	◇	◇	◇	◇	◇	◇	◇	◇
Risk Management Subsidy Funds	●	●		●	●	●	●	